

This Page Is Inserted by IFW Operations  
and is not a part of the Official Record

## **BEST AVAILABLE IMAGES**

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images may include (but are not limited to):

- BLACK BORDERS
- TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

**IMAGES ARE BEST AVAILABLE COPY.**

**As rescanning documents *will not* correct images,  
please do not report the images to the  
Image Problem Mailbox.**

# PATENT ABSTRACTS OF JAPAN

(11)Publication number : 2000-115254

(43)Date of publication of application : 21.04.2000

(51)Int.Cl.

H04L 12/66  
H04L 12/46  
H04L 12/28  
H04L 12/56  
H04M 1/00  
H04M 3/00  
H04M 3/42  
H04M 11/00

(21)Application number : 10-284270

(71)Applicant : TOSHIBA CORP

(22)Date of filing : 06.10.1998

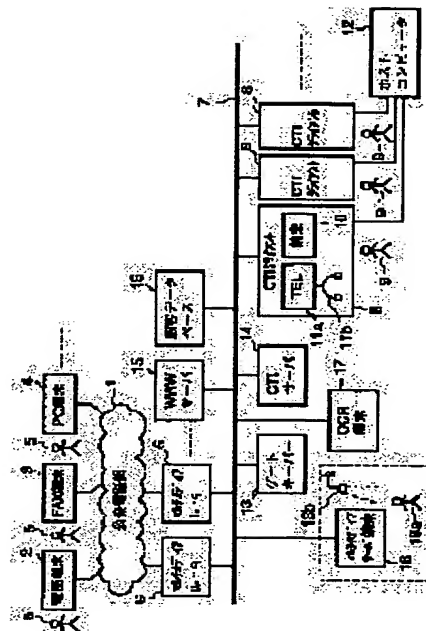
(72)Inventor : SAITO TOMOO  
OUCHI TAKU

## (54) CTI SYSTEM AND DISTRIBUTED CTI SYSTEM

(57)Abstract:

**PROBLEM TO BE SOLVED:** To process a plurality of information sets whose data forms differ, such as audio data, image data and code data in the lump.

**SOLUTION:** The system is provided with a multimedia router 6 that converts audio data or code data received from a telephone terminal 2 or a PC terminal 4 connected via a public telephone network 1 into packet data and outputs the data to a LAN 7, and converts packet data addressed to each terminal and outputted to the LAN 7 into audio data or code data and outputs the converted data to the public telephone network 1, a plurality of CTI clients 8 that use audio data or code data with each terminal connected via the multimedia router 6 to the LAN to conduct various corresponding jobs, and a gate keeper 13 that connects to the LAN, decides a connection relation with each terminal via the multimedia router and gives an instruction to the multimedia router.



## LEGAL STATUS

[Date of request for examination] 03.09.1999

[Date of sending the examiner's decision of rejection] 09.05.2000

[Kind of final disposal of application other than the examiner's decision of rejection or application converted registration]

[Date of final disposal for application]

[Patent number]

[Date of registration]

[Number of appeal against examiner's decision  
of rejection]

[Date of requesting appeal against examiner's  
decision of rejection]

[Date of extinction of right]

Copyright (C); 1998,2003 Japan Patent Office